

What to do When Your Pump Breaks Down

Troubleshooting

The first steps you should take involves verifying that you're experiencing an issue with the pump and motor, and not something else. Follow these steps to troubleshoot your problem:

- **STEP 1** Call your electrician to verify that it isn't a power issue. Your electrician should verify that:
 - Your motor is receiving enough power
 - The wiring to your motor isn't damaged or disconnected
 - There isn't an issue happening inside the control panel
- **STEP 2** Once you've verified that there is not a power issue, call a motor service company to schedule repairs

Repair & Rebuild



STEP 1

Once you've verified with your electrician that there isn't a power issue, call Industrial Electric Motor Services (EASA Accredited Member)

Note: If you choose to work with another motor service company, verify that their EASA accreditation is up to date. See our included EASA flyer for more information on why it is so important to verify these accreditations, or visit industrialelectrictf.com.

STEP 2

Once we arrive, we will work with your electrician to make sure that everything is done in accordance with electrical safety guidelines. We will:

- Confirm that there is an issue with the motor and/or pump
- Safely pull the motor and pump on site
- Rebuild your motor and pump in accordance with the highest industry standards
- Verify with your electrician that the motor and pump are reinstalled and rewired correctly

STEP 3

Get your business back up and running!

